

Grievance **Handling Skills**

Topics Covered:

Stewards learn how to analyze problems, determine the merit of a grievance, and represent in an investigatory interview. Participants also learn steps and skills involved to properly investigate and resolve a grievance.

For more information, email Earl Thompson, Education & Training Coordinator, at <u>earl.thompson@</u> seiu721.org.

Thursday, September 19th 9 AM - 5 PM

In-Person Meeting

This is an in-person training at the SEIU 721 office in Los Angeles: 1545 Wilshire Blvd, Los Angeles, CA 90017–5th Floor Training Room.

Contact your WSO to get released or you must use your own time.

Deadline for enrollment is Thursday, Sept 5th.

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Have you signed up for our SEIU 721 text message list yet? Get the latest news on bargaining, events, and more!

Sign up by texting "SEIU" to "721721"



RSVP here:

https://www.seiu721.org/calendar/gh-september-19-2024.php



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