



# Grievance Handling Skills

## Topics Covered:

Stewards learn how to analyze problems, determine the merit of a grievance, and represent in an investigatory interview. Participants also learn steps and skills involved to properly investigate and resolve a grievance.

For more information, email Earl Thompson, Education & Training Coordinator, at [earl.thompson@seiu721.org](mailto:earl.thompson@seiu721.org).

**Thursday, December 19th  
9 AM - 5 PM**

## In-Person Meeting

This is an in-person training at the SEIU 721 office in Los Angeles: 1545 Wilshire Blvd, Los Angeles, CA 90017– 5th Floor Training Room.

Contact your WSO to get released or you must use your own time.

**Deadline for enrollment is Thursday, Dec 5th.**

## Get the latest union news on your phone!

Have you signed up for our SEIU 721 text message list yet? Get the latest news on bargaining, events, and more!

Sign up by texting "SEIU" to "721721".



## RSVP here:

<https://www.seiu721.org/calendar/gh-december-19-2024.php>



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[www.seiu721.org](http://www.seiu721.org)

